GOMO Broadband November Promotion

TERMS & CONDITIONS

1. The GOMO Broadband November Promotion (the "**Promotion**") is offered by SingNet Pte. Ltd. ("**GOMO**") and will run from 6 Nov 2026 to 11 Nov 2026 (both dates inclusive) (the "**Promotional Period**"), or such other period as determined by GOMO.
2. The Promotion will be made available through selected promotional channels and/or locations during the respective periods specified in Clause 8 below (each an "**Applicable Promotional Period**").
3. By participating in the Promotion, participants agree to be bound by these Terms and Conditions.

PROMOTIONAL MECHANICS

4. The Promotion is open to individuals signing up for an eligible GOMO Broadband plan during the relevant Applicable Promotional Period.
5. To qualify for the Promotion, customers must:
   a. successfully sign up for an eligible GOMO Broadband plan through the applicable promotional channel or location during the corresponding Applicable Promotional Period; and
   b. apply the corresponding promo code specified in Clause 8 at the point of sign-up, unless stated otherwise; and
   c. successfully complete the activation and installation of their GOMO Broadband service.
6. Subject to these Terms and Conditions, each eligible customer will receive one (1) month FREE for each qualifying GOMO Broadband sign-up and other stated offers if applicable.
7. The Promotion is limited to one (1) month FREE per qualifying GOMO Broadband sign-up. Promo codes cannot be used in conjunction with any other promo code, unless otherwise stated by GOMO.

APPLICABLE PROMOTIONAL PERIODS

8. The applicable promotional channels, locations, periods and promo codes are as follows:

Channel	Location	Applicable Promotional Period	Applicable Promo Code
Online	Gomo.sg	6 – 11 November 2026	**ROUTER28** "28% off additional router"

For the avoidance of doubt, from 6 Nove 2026 to 11 November 2026 (date inclusive), customers must sign up through the relevant channel or location during its corresponding Applicable Promotional Period and use the corresponding promo code to qualify for the Promotion.

FRAUD & ABUSE PREVENTION

9. The broadband service must remain active and in good standing for a minimum of thirty (30) days after activation.
10. Any cancellation, suspension or termination within the validation period may result in disqualification.
11. Sign-ups generated through fraudulent activity, manipulation, abuse of the Promotion mechanics, identity misrepresentation, or any conduct that compromises the integrity of the Promotion may be disqualified.
12. GOMO reserves the right to audit, investigate and verify all sign-ups before voucher fulfilment.
13. If GOMO determines that a sign-up is invalid, fraudulent or otherwise in breach of these Terms and Conditions, GOMO reserves the right to disqualify the customer and withhold or withdraw the applicable e-Voucher.

LIMITATION OF LIABILITY

14. To the fullest extent permitted by law, Singtel, GOMO, their affiliates, agencies and partners shall not be liable for any loss, damage, injury, expense or claim arising from or

in connection with participation in the Promotion or the acceptance, use or redemption of any prize, except where such liability cannot be excluded under applicable law.

PERSONAL DATA

15. By participating in the Promotion, participants consent to the collection, use, disclosure and processing of their personal data by Singtel and its affiliates for the purposes of administering the Promotion and related marketing activities, in accordance with:
https://www.singtel.com/data-protection
https://www.singtel.com/terms-general

GENERAL

16. GOMO reserves the right to amend, withdraw, suspend or terminate the Promotion and these Terms and Conditions at any time without liability.
17. GOMO reserves the right to substitute the voucher with another item of equal or greater value at its sole discretion.
18. GOMO's decisions on all matters relating to the Promotion shall be final and binding, subject to applicable law.
19. These Terms and Conditions shall be governed by the laws of Singapore and participants agree to submit to the non-exclusive jurisdiction of the Singapore courts.